
N9 Program Overview



Mr. James Baker
Fleet Readiness Director (N92)
May 2017

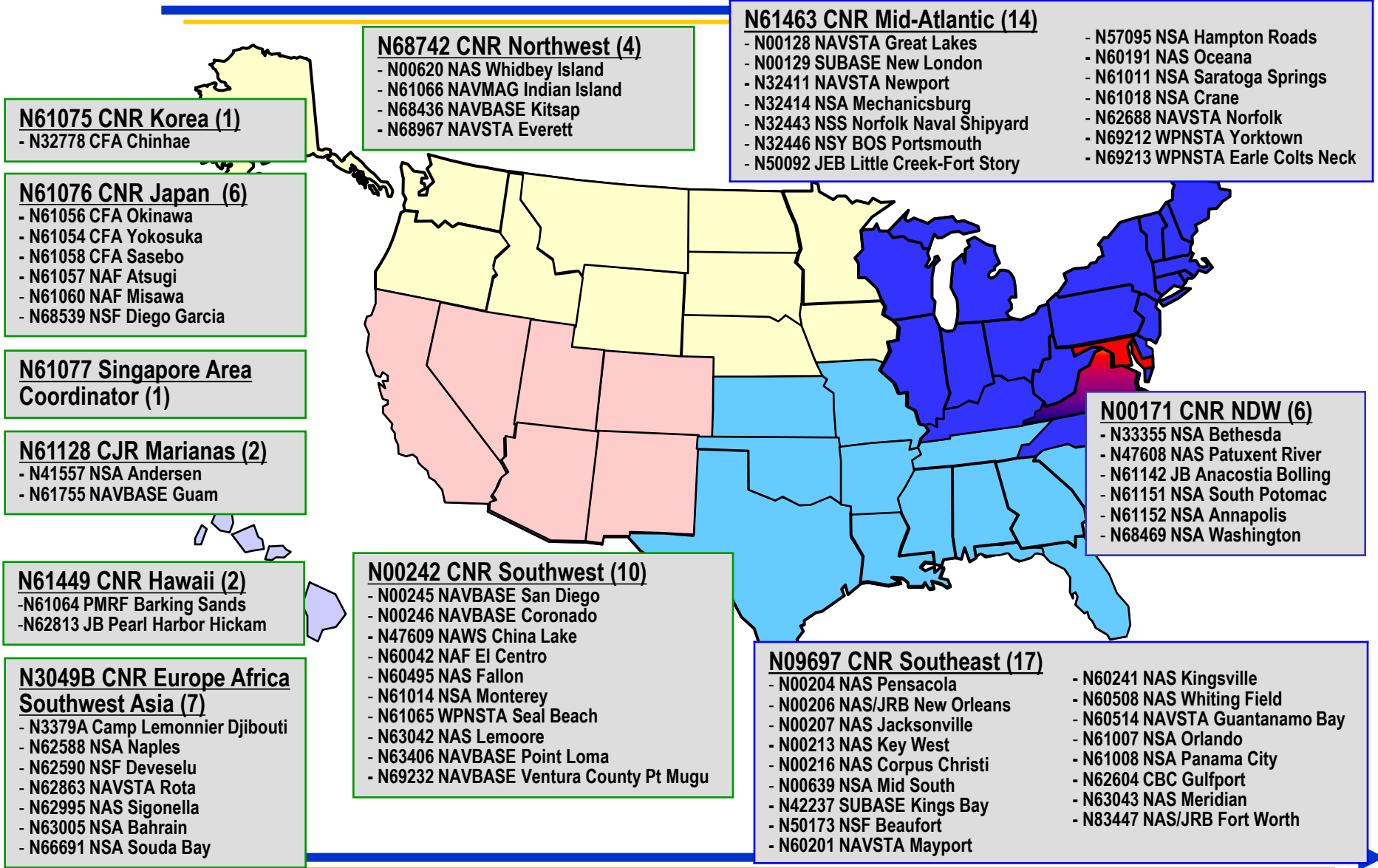
Navy Shore Enterprise



<p>POPULATION SERVED 325K Active Duty 59K Active Reserves (SELRES) 392K Family Members 575K Navy Retirees</p>	<p>11 Regions 1.8M Acres (half the size of Connecticut) 117 Runways/ 414 Piers & Wharves / 915 “Special Areas” \$199B Plant Replacement Value (Structures, Utilities) 37K Buildings, 30K Structures</p>
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\$10.4B resources ★ 52K employees ★ 70 Installations ★ 122 Product Lines
NAVY’S MOST COMPLEX PLATFORM

CNIC FY15 Navy Shore Bases (70) By Region (11)



Guiding Principles

- **Take Customer Service to the Next Level**
 - *“Can-Do” Attitudes that Result in Positive Experiences*
- **Be Brilliant on the Basics**
 - *Know and Execute Policy / Doctrine; Perfect Our Guidance*
- **Make Smart Business Decisions**
 - *Advance Enterprise Alignment; Seek Efficiency and ROI*
- **Live a Culture of Continuous Improvement**
 - *Base Appearance, Sharing of Lessons, Critical Introspection*
- **Represent Navy to the Surrounding Community**
 - *Installations are the Face of the Navy; it’s about Relationships*

OPERATIONS

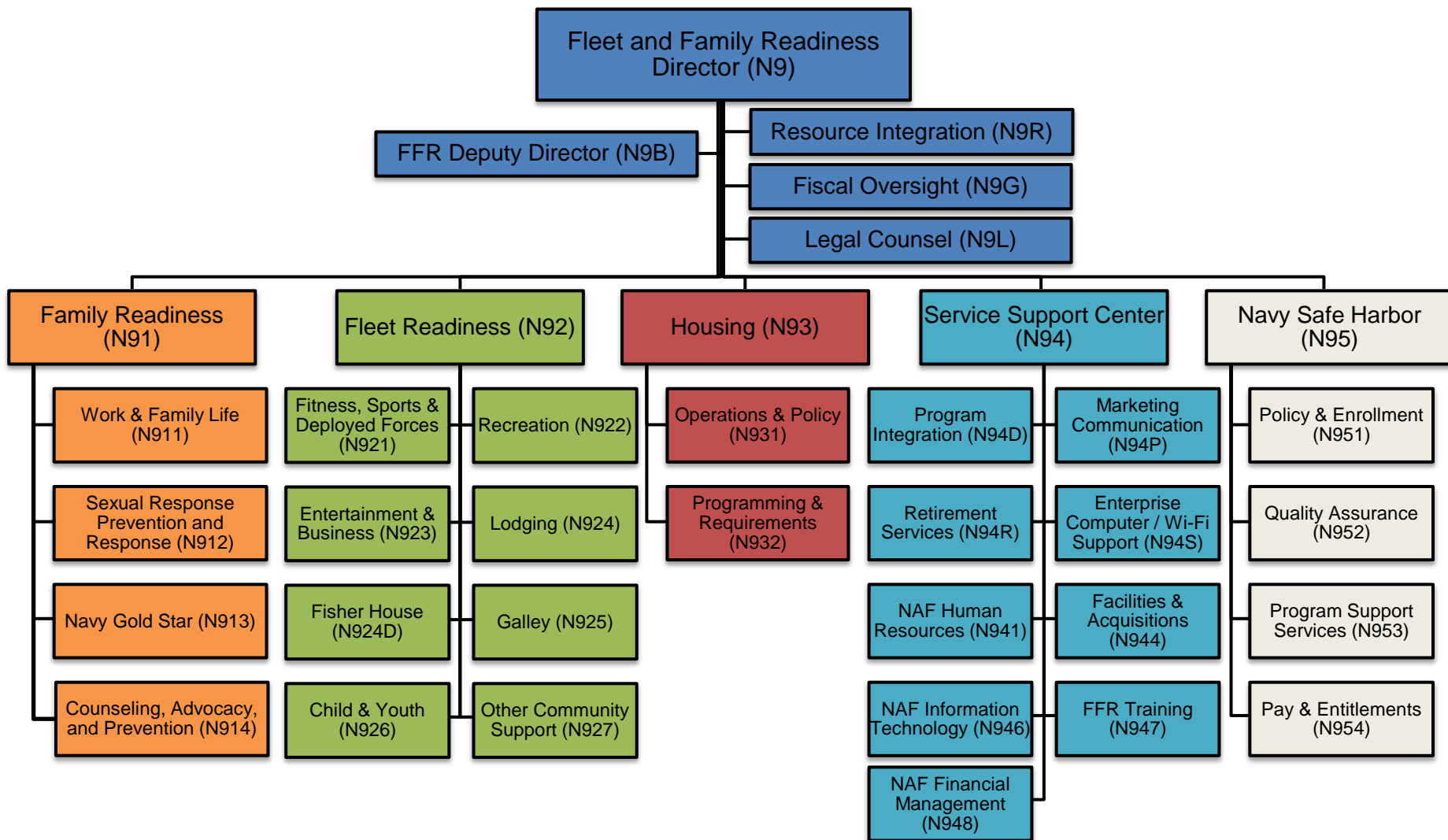
FACILITIES MANAGEMENT

QUALITY OF LIFE

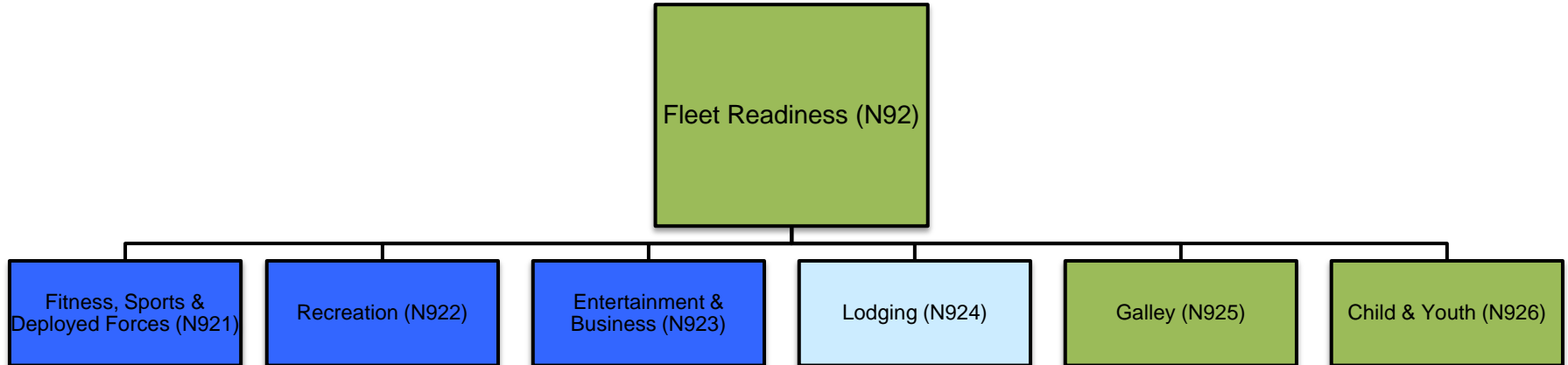
ENABLERS

OPERATIONS				FACILITIES MANAGEMENT				QUALITY OF LIFE				ENABLERS
Air Ops	Port Ops	Ops Support	Public Safety	Environment		Facility Support		Fleet & Family Readiness				Command & Staff
Airfield Ops SIC AO CC AO PE=0208532N <ul style="list-style-type: none"> Admin & Station Aircraft Operations Air Traffic Control Airfield Facilities Auxiliary Airfield Support Ground Electronics Passenger Terminal & Cargo Handling 	Port Ops SIC PR CC PR PE=0208533N <ul style="list-style-type: none"> Berthing & Hotel Services Harbor Security Boat Maintenance Magnetic Silencing Port Logistics Port Operations Center Spill Response Support Craft Berth Days Support Craft Ship Movements 	Training & Readiness SIC CX PE=0208534N <ul style="list-style-type: none"> CC CX Exercises Training and Education (T&E) Small Arms Training Centers (SATCs) Training Solutions and Delivery 	Emergency Management SIC EM PE=0205079N CC EM <ul style="list-style-type: none"> Operations (C3) EM Program Management and Planning Dispatch 	Compliance SIC EC CC EC PE=0702856N <ul style="list-style-type: none"> Air Drinking Water Environmental Management Environmental Planning Pollution Prevention Tanks & Spills Waste, Toxics, Ordnance Wastewater/Stormwater 	Base Support Vehicle & Equipment SIC TR CC TR PE=0208532N <ul style="list-style-type: none"> Construction Cranes MHE Railway Equipment Support Trailers Vehicles 	Facility Management SIC FP CC FP PE=0206079N <ul style="list-style-type: none"> Asset Mgmt Facility Investment Planning Real Estate 	Unaccompanied Housing SIC QO CC QO PE=0208553N <ul style="list-style-type: none"> Permanent Party FF&E Permanent Party Operations Public/Private Venture (PVV) Dorms FF&E Dorms Operations 	Child & Youth Programs SIC CD CC CD PE=0808519N <ul style="list-style-type: none"> Child Development Centers Child Development Homes Contract Spaces School Age Care Youth Programs 	Command SIC CA CC __ PE=0208534N <ul style="list-style-type: none"> Command/Admin CA Casualty Assistance/Honor Guard CB Inspector General CG Office of Gen Counsel CF Public Affairs CH Religious Programs CC Staff/Force Judge Advocate CE 			
	Ship Charter SIC SC CC SC PE=0208533N <ul style="list-style-type: none"> MSC NWCF Tug/Workboat Support - Ship Movements 		Fire & Emergency Services SIC FI CC FI PE=0203779N <ul style="list-style-type: none"> Aircraft Rescue & Fire Fighting Emergency Medical Services Fire Prevention Fire Suppression, HazMat, Tech Rescue Ops, Incident Command and Management 	Conservation SIC CN CC CN PE=0708053N <ul style="list-style-type: none"> Natural Resources 	Collateral Equipment SIC FQ CC FQ PE=0208535N <ul style="list-style-type: none"> MILCON Collateral Equipment Non-MILCON Collateral Equipment 	Facility Services SIC FX CC FX PE=0204079N <ul style="list-style-type: none"> Custodial Grounds Maintenance & Landscaping Integrated Solid Waste Mgmt (ISWM) Other Pavement Clearance Pest Control 	Fisher House SIC FH CC FH PE=0205079N <ul style="list-style-type: none"> Fisher House 	Family Housing SIC __ CC __ <ul style="list-style-type: none"> Furnishings 14 - 14 PE=0808545N Leasing 15 - 15 PE=0808779N Maintenance 20 - 20 PE=0808779N 22 - 22 23 - 23 Management 11 - 11 PE=0808545N Miscellaneous 16 - 16 PE=NA PPV 13 - 13 PE=0808545N Services 10 - 10 PE=0808779N Utilities 12 - 12 PE=0808779N Intra-station Moves IM - IM PE=0708542N 	Info Tech Svcs SIC IT CC IT PE=0208550N <ul style="list-style-type: none"> Base Communications Information Assurance IT Support & Mgmt NMCI 			
For OMN & OMNR, excludes MILCON & OPN Sub-Cost Centers (SCCs): See Page 2 Final v. 1				Cultural SIC CR CC CR PE=0901853N <ul style="list-style-type: none"> Cultural Resources 	Facility Investment SIC __ CC __ <ul style="list-style-type: none"> Demolition DE - DE PE=0208093N New Footprint NF - NF PE=NA Restoration & Modernization RM - RM PE=0203176N Sustainment ST - ST PE=0203178N Sustainment Special Projects ST - SM 	Utilities SIC UT CC UT PE=0703879N <ul style="list-style-type: none"> Chiller Plant Compressed Air Delivered Fuels Electrical Natural Gas Other Sewage Steam Water 	Galley SIC GL CC GL PE=0808541N <ul style="list-style-type: none"> Food Service Contracts Galley Operations 	Lodging SIC LO CC LO PE=0808531N <ul style="list-style-type: none"> Contract Berthing Leased Quarters PCS Lodging VQ FF&E VQ Operations 	Support SIC FS CC FS PE=0808520N <ul style="list-style-type: none"> Career Support/Retention Crisis Response Deployment Readiness Sexual Assault Prev. & Response 	Resource Mgmt SIC RN CC __ PE=0208534N <ul style="list-style-type: none"> Financial Mgmt CM G&A Various Strategy & Future Requirements CL 		
Commander, Navy Installations Command (NV52) Installation Management Accounting Project (IMAP) Model 2012 05/26/2011				Force Protection SIC CT PE=0208538N/ 0208539N CC CT <ul style="list-style-type: none"> Harbor Security Protection Mgmt & Planning Protection Ops Non-Guard Services 	Safety SIC SA CC SA PE=0208534N <ul style="list-style-type: none"> Explosive Safety NAVOSH Recreational/ Off-Duty Safety Traffic Safety 	MWR SIC MW CC MW PE=0808530N <ul style="list-style-type: none"> Cat A Activities Cat B Activities Cat C Activities 	MWR SIC MW CC MW PE=0808530N <ul style="list-style-type: none"> Cat A Activities Cat B Activities Cat C Activities 	Other Community Support * SIC OC CC OC PE=0808541N <ul style="list-style-type: none"> Artifact Displays & Collections Laundry & Drycleaning Ships' Store Ashore Voter Program 	Total Force Mgmt SIC MS CC __ PE=0208561N <ul style="list-style-type: none"> Civilian Workforce Mgmt CJ Manpower Mgmt CI PASS CQ PE=0208560N Total Force Directorate MS PE=0208560N Shore Corrections, Transient Personnel & Personnel Accountability CV PE=0208560N FECA DC - DC 5 PE=020856 			
BOS N81 Accredited Models												
FOM (Facility Operation Model)												
FSM (Facility Sustainment Model)												
FMM (Facility Modernization Model)												

HQ N9 Organizational Structure



HQ N92 Organizational Structure



MWR Categories A, B, & C

MWR Program Category	Examples	APF Operational Support (%)	Construction Funding Source
Category A Mission Sustaining	Fitness Centers, Single Sailor (LIBERTY) Centers, Playing Fields, DFS, MWR Admin Support, Libraries	85% Minimum	APF/MILCON SIC = MW
Category B Community Support	CDC, SAC, Youth Centers, Youth Sports, Auto Skills, Craft Centers, ITT, Bowling (<17 lanes), Swimming Pools	65% Minimum*	CDC/OCONUS YOUTH & Playing Fields - MILCON Others – NAFCON SIC = MW and CD
Category C Revenue Generating	Golf , Food & Beverage, Marinas, Bowling (>16 lanes), RV Parks, Beach Cottages, Movie Theaters	0%**	NAF/NAFCON

MWR Programs & Descriptions are found in Encl (5) to DoDI 1015.10

MWR Funding Metrics are found in Encl (6) to DoDI 1015.10

APF and NAF Funding Authorizations are found in Encl (4) to DoDI 1015.15

* Category B metric includes CYP programs

** CONUS Isolated & Remote installations plus OCONUS installations (Cat C programs) are authorized Cat B-level support. All Cat C activities, except golf, are authorized utilities support

N921 - MWR Fitness and Deployed Forces Support



Keep Your Child Safe at the Aquatics Facility! **MWR SPLASH**

Protect your non-swimmers. Water wings and other inflatable floats and devices are not designed to save your child, nor allowed in Navy MWR Aquatics facilities.

Water wings are not approved for use in MWR Aquatics facilities.

Children should wear Paddle Jumper or U.S. Coast Guard-approved life jackets.

Navy Fitness
www.navyfitness.org
Navy Fitness Drowning Prevention Campaign

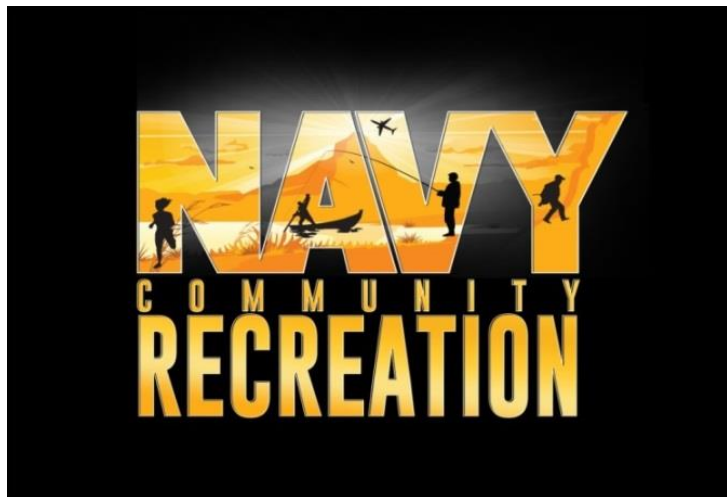
Initiatives

- Command Fitness Leaders
- Aquatic Safety
- Deployed Support



- 112 Fitness Facilities
- 118 Swimming Pools
- 43K Group Exercise Classes
- 330 Intramural Sports Leagues
- 36 NAF Civilians Fun and Fit Bosses
- Certified about 300 Recreation Services Officers (RSO) and Recreation Funds Custodians (RFC) , Fun/Fit and others onboard ships...so far in FY17.

N922 - MWR Recreation



Initiatives

- Community Recreation
- NavyMWRDigitalLibrary.org

GREAT NAVY CAMPOUT
Community Recreation & Navy Getaways

Summer
June 25 to September 4
Cool Prize Giveaways

Learn Leisure Skills Recreate Stay! Play! Relax! Stay With Us!

Who, What, How?

- Must be a military member or sponsored guest/military family member
- Stay at a Navy Getaways RV park or campground (if available) or a state/national park
- Participate in a Navy Community Recreation Leisure Skills class (stand up paddle boarding, kayaking, Camping 101, etc.)
- Bring proof of stay/participation to a participating Navy location

Navy MWR
DIGITAL library
Available 24/7/365!

Careers CLEP ASVAB
Tutoring Ancestry e-book DIY Magazines Fitness

NavyMWRDigitalLibrary.org
Borrow, Read and Return Online!
Navy General Library - A CNIC Quality of Life Program
202-226-9627 / 800-833-1938 / 1938-navy.mil

- 76 Single Sailor Facilities (Liberty)
- 34 Libraries
- Community Recreation
 - 86 ITT
 - 68 Outdoor Recreation
 - 30 Marinas
 - 47 Auto Skills Centers
- Navy Entertainment Shows



Initiatives

- ❑ Updated program standards
- ❑ Improve Wi-Fi Services



Stay! Play!
Relax!
& SAVE!

NAVY GETAWAYS


VACATION

- Cottages, Cabins, RV Sites and more.
- Prime vacation destinations worldwide offering the right accommodations for your vacation style!

1-877-NAVY-BED
www.navygetaways.net

- ❑ **46 Digital Movie Theaters (most with 3-D)**
- ❑ **419 NDVD Movie Venues Ashore**
- ❑ **31 Golf Courses**
- ❑ **59 Bowling Centers**
- ❑ **386 Food & Beverage outlets enterprise wide**
- ❑ **2,165 RV Sites**
- ❑ **600 Cottages and Cabins**

N924 - Lodging Programs



NAVY GETAWAYS

VACATION

- Cottages, Cabins, RV Sites and more.
- Prime vacation destinations worldwide offering the right accommodations for your vacation style!

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www.navygetaways.net

- ❑ 21,000+ Navy Gateway Inns and Suites rooms
- ❑ 10 Navy Fisher Houses (5 Locations)
- ❑ 2,165 RV Sites
- ❑ 600 Cottages and Cabins



NAVY GATEWAY INNS & SUITES

OFFICIAL TRAVEL

- Priority-One official government lodging.
- Offering over 22,000 rooms worldwide at rates below per diem.

1-877-NAVY-BED
www.dodlodging.net



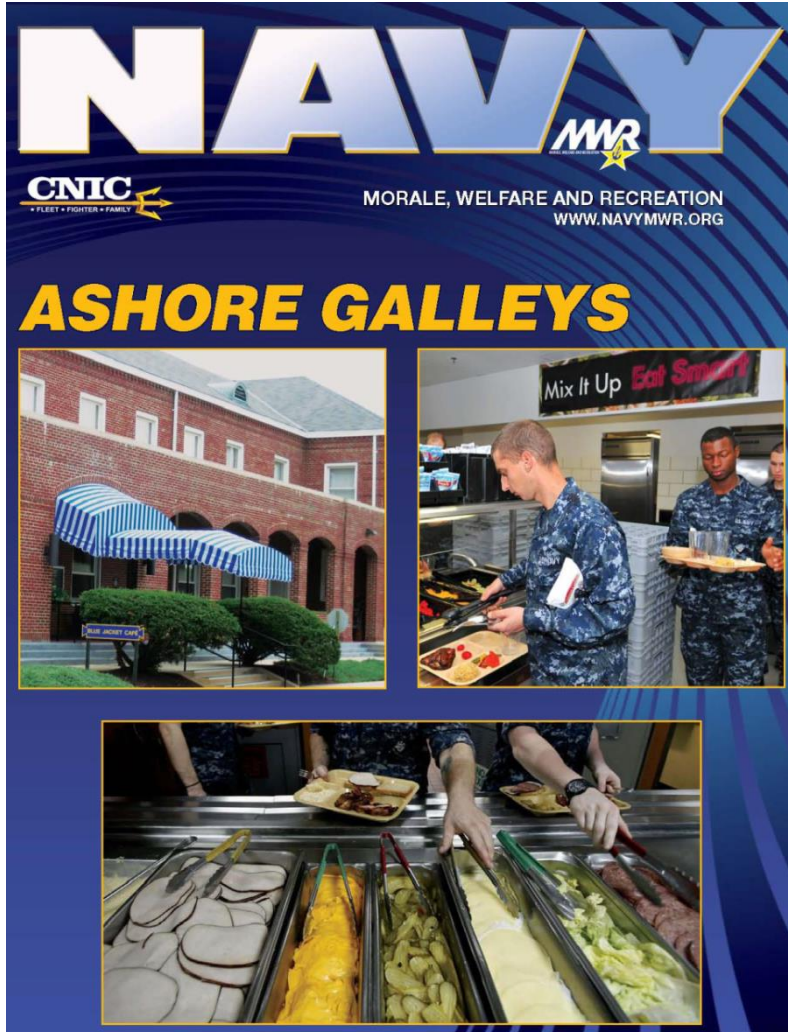
NAVY FISHER HOUSE

- Supports America's military heroes, both veterans and active duty service members, in their time of need.
- Provides all the comforts of home for families to retreat and rejuvenate after a stressful day at the hospital.

FISHER HOUSE
 ★ HELPING MILITARY FAMILIES ★

Home away from Home.

N925 – Ashore Galleys



- ❑ 82 operations in 50 locations- 30 million+ meals served annually
- ❑ NSF Deveselu, Romania officially opened this year
- ❑ New sites in Poland and Bahrain opening in next two years



NAVY
MWR
★ FLEET ★ FIGHTER ★ FAMILY

MORALE, WELFARE AND RECREATION
WWW.NAVYMWR.ORG

CHILD AND YOUTH PROGRAMS

CDC
Child Development Centers

SAC
Summer Day Camp

CDH
Child Development Homes

Youth Sports

Youth Programs

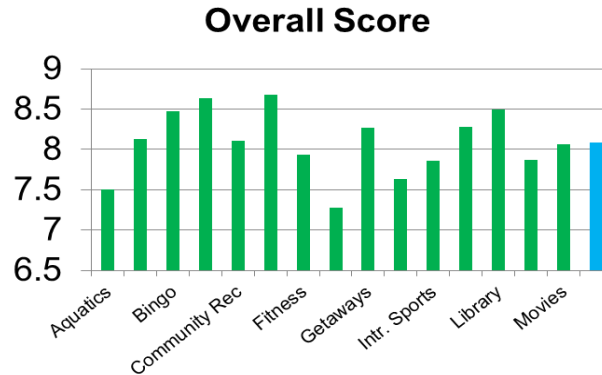
The graphic features a dark blue background with the word 'NAVY' in large, bold, white letters with a yellow outline. Below it is the 'MWR' logo with a yellow star. The CNIC logo is also present. The text 'MORALE, WELFARE AND RECREATION' and the website 'WWW.NAVYMWR.ORG' are displayed. The main title 'CHILD AND YOUTH PROGRAMS' is in large, bold, yellow letters. Below the title are four images: a classroom scene labeled 'CDC', three children smiling labeled 'SAC', a woman reading to a child labeled 'CDH', and three boys with a soccer ball labeled 'Youth Sports'. At the bottom is a group of children smiling labeled 'Youth Programs'.

- ❑ 134 Child Development Centers
- ❑ 104 Youth Centers
- ❑ 1,928 Child Development Homes
- ❑ 2,700 Contracted Spaces
- ❑ Serving over 150K children
- ❑ Before/After School Care
- ❑ Summer Day Camp
- ❑ School Liaison Support

Programs are 100% DoD Certified and Nationally Accredited in accordance with Military Child Care Act and ranked #1 in the nation for quality standards, assurance, and oversight.

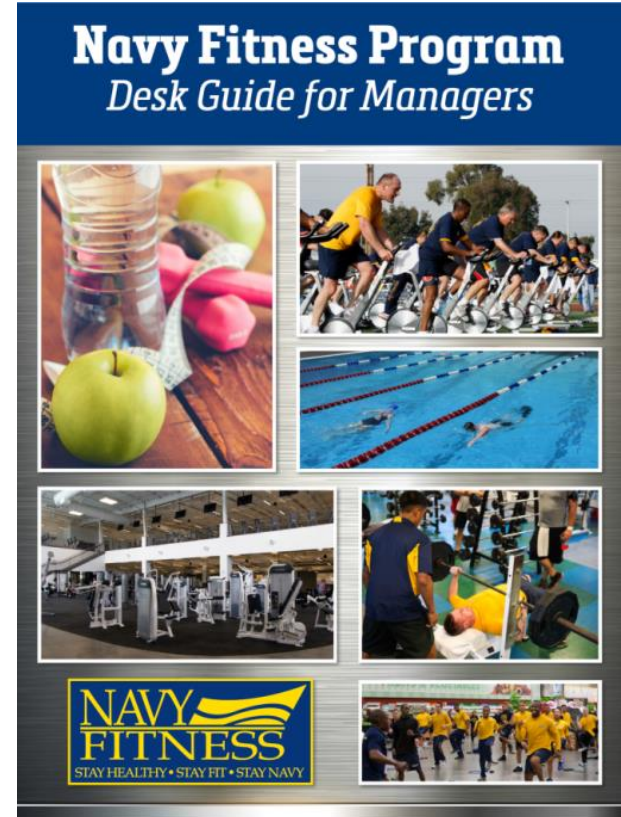
Initiatives

- Training new MWR Managers/New Staff
- Customer feedback tools – survey monkey



Issues

- Base access impact on MWR programs
- Maintaining quality staffing at Navy OCONUS I/R sites (Djibouti, Bahrain/ISA, Romania, Poland, GTMO, DGAR)
- Cyber security and customer Wi-Fi access

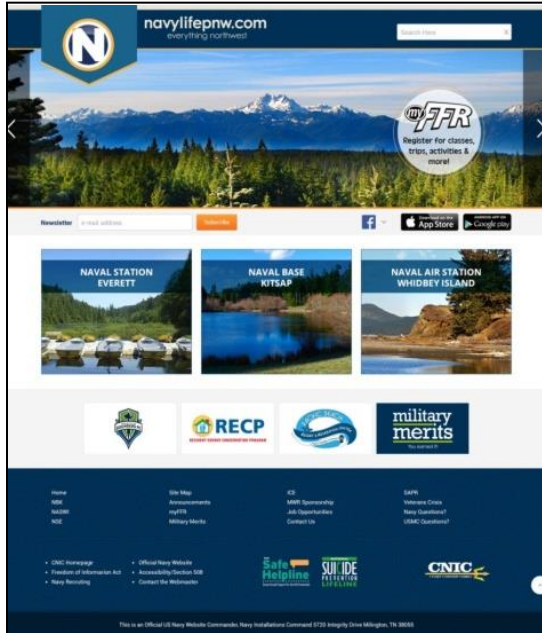


Customer Tracking/Dashboards

- ❑ Tracks attendance
- ❑ Pulls info from check in iPad or POS
- ❑ Back of house functions
- ❑ Holds program/facility master data
- ❑ Allows for MWR Website updates



MWR Communication, Marketing & Commercial Sponsorship



NAVY Getaways

RV Parks, Campgrounds and Vacation Rentals!

Fun, adventure and relaxation begin with Navy Getaways!

Planning a family vacation? A class reunion or retirement? A weekend getaway? Navy Getaways has the right accommodations for your vacation style.

Navy Getaways provides exciting recreational "Getaway" experiences for active-duty military, retirees, NAF or DoD civilians, and sponsored guests.

Stay! Play! Relax!

1-811-NAVY-BED (622-9233) | NavyGetaways.com

LEISURE TRAVEL SERVICES

CRUISES

Nothing beats a cruise for incredible vacation savings! You'll visit multiple destinations and so much is included – from dining to entertainment – that you may be tempted to make every vacation a cruise. Navy Community Recreation Ticket & Travel Offices specialize in cruises and uses multiple providers such as Carnival, Celebrity, Disney, Norwegian, Royal Caribbean, Viking, and many more, to bring the best options, travel destinations and packages to our military personnel.

AIRLINE TICKETS

Whether you are taking a short weekend trip, flying out on leave to Europe, or traveling to your cruise boarding point, Navy Community Recreation Ticket & Travel Offices can take care of booking your airline tickets for you. Booking is easy! Our experts are available to help you choose the perfect destination for your next adventure or getaway destination.

VACATION PACKAGES

Your Navy Community Recreation Ticket & Travel Office is a one-stop shop for booking customized, individualized vacation packages and group travel to destinations all over the world! We can book your hotels, land tours, and transfers to destinations like Australia, Europe, New Zealand, China, Mexico, South America, and so much more! Whether you're planning a trek through Thailand or a luxury private tour of Tuscany, let our travel professionals assist you!



WWW.NAVYMWR.ORG

CLICK ON CAREERS & JOB TAB

MILL_MWR_RECRUITMENT@NAVY.MIL

Program Trends

MWR partners with other Fleet and Family Readiness (N9) Programs

VETERANS DAY 2015
 HONORING ALL WHO SERVED
 November 11

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www.facebook.com/NavyGoldStar • 1-888-509-8759

CNIC
 * FLEET * FIGHTER * FAMILY

Navy ADAPTIVE ATHLETICS

2014 NATIONAL CALENDAR
 For seriously wounded, ill and injured Sailors and Coast Guardsmen

EVENT	PARTICIPANTS	SPONSOR	DATES	LOCATION
Team Navy Training Camp	Team Navy	Navy Wounded Warrior - Safe Harbor	July 8-13	Naval Base Ventura County, Calif.
Team Navy Training Camp	Team Navy	Navy Wounded Warrior - Safe Harbor	Aug. 2-8	Beaumont, Ore.
Naval Reserve Leadership Games	Naval and Coast Guard Veterans	Department of Veterans Affairs	Aug. 19-17	Pasadena, Pa.
Naval Reserve Veterans Spouse Unity Clinic	Navy and Coast Guard Veterans	Department of Veterans Affairs	Sept. 7-12	San Diego, Calif.
INVESTIG Games	All Service U.S. Teams	U.K. Ministry of Defense	Sept. 16-18	London, U.K.
Warrior Games	Team Navy	Department of Defense	Sept. 28-Oct. 4	Cookeville Springs, Tenn.

855-NAVY-WWP/855-828-9987 / navywoundedwarrior@navy.mil
<http://safeharbor.navylive.dodlive.mil>

Navy WOUNDED WARRIOR
 Navy Program

CNIC
 * FLEET * FIGHTER * FAMILY

APRIL is the month of the **MILITARY CHILD**

FLEET * FAMILY READINESS

CNIC
 * FLEET * FIGHTER * FAMILY

JOIN US TO CHEER ON OUR WOUNDED WARRIORS!
 Go #TeamNavy!

2015 DoD WARRIOR GAMES
 Marine Corps Base Quantico
 June 19-28

http://www.defense.gov/home/features/2015/0615_warriorgames/
 #TeamNavy
www.facebook.com/navysafeharbor
 @navysafeharbor

Navy WOUNDED WARRIOR
 Navy Program

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GO NAVY!